IMPORTANT NOTICE: CHANGES TO YOUR POLICY DUE TO BREXIT

As a result of the likely departure of the United Kingdom from the European Union (Brexit), **we** have had to make some changes to how **our** policies are underwritten from 1st January 2019.

Please note that the changes referred to in this notice do not affect the cover provided under the policy.

Previously **our** policies were underwritten by Hiscox Underwriting Ltd (HUL) as an intermediary on behalf of the insurers shown in the schedule. Most sections of the policies were insured by Hiscox Insurance Company Limited (HIC), although some sections were insured by other insurers, as detailed on the schedule.

As a result of Brexit, sections of **our** policies that were previously insured by HIC are now insured by Hiscox SA (HSA) directly. HUL will no longer act as intermediary. HSA is an insurance company in the Hiscox group, domiciled and regulated in Luxembourg.

As a result of the change of insurer from HIC to HSA, **we** have had to make a number of changes to the way in which **our** policies are administered, including how complaints are dealt with.

In order to reflect these changes, the following amendments are made to your policy, including the schedule:

	Amended to read:
References to Hiscox	Hiscox SA
Insurance Company Limited:	
Address:	Hiscox SA registered head office: Avenue John F. Kennedy 35F 1855 Luxembourg LUXEMBOURG
	Local branch office: Hiscox SA (Irish branch) The Observatory
	7-11 Sir John Rogerson's Quay Dublin 2
	D02 VC42 REPUBLIC OF IRELAND
	Website: https://Hiscox.ie
Company number:	Hiscox SA: Registered in Luxembourg with Trade and Company Register Luxembourg (RCS Luxembourg): registration number B217018
	Hiscox SA (Irish branch): Registered in Republic of Ireland with Companies Registration Office: company number 908764
Regulator:	Hiscox SA is subject to the supervision of the Commissariat aux Assurances Local branch regulator: Central Bank of Ireland
Signatory:	Richard O'Dwyer Managing Director, Hiscox SA (Irish branch)
Contact number and email address for Customer Relations	Customer relations: <u>customerrelations.ireland@hiscox.com</u> +353 1 238 1810
Contact numbers and email addresses for Claims	Private Client claims privateclientclaims.ireland@hiscox.com +353 1 238 1814
Complaints:	Customer Relations Hiscox SA (Irish branch) The Observatory

	7-11 Sir John Rogerson's Quay
	Dublin 2 D02 VC42
	REPUBLIC OF IRELAND
	or by telephone on +353 1 238 1810 or +353 1800 901 903 (free toll
	number),
	or by email at customerrelations.ireland@hiscox.com.
Complaints (regulator):	If you remain dissatisfied after the internal dispute resolution process,
	you may have the right to refer your complaint to the Financial Services
	and Pensions Ombudsman.
	The Financial Services and Pensions Ombudsman (FSPO) is an
	independent, impartial, fair and free service that helps resolves
	complaints with pensions providers and regulated financial services
	providers.
	Contact details: Financial Services and Pensions Ombudsman
	Lincoln House
	Lincoln Place
	Dublin
	DO2 VH29
	Phone: +353 1 567 7000
	Email: info@fspo.ie
	Web: www.fspo.ie
	If you have purchased your policy online you can also make a complaint
	via the EU's online dispute resolution (ODR) platform. The website for
	the ODR platform is: <u>http://ec.europa.eu/odr.</u>
	Alternatively, you can also contact:
	Commissariat aux Assurances
	7, boulevard Joseph II
	L-1840 Luxembourg
	LUXEMBOURG
	e-mail: caa@caa.lu
	Insurance Ombudsman
	ACA,
	12, rue Erasme,
	L - 1468 Luxembourg
	LUXEMBOURG
	Phone: +352 44 21 44 1
	Fax: +352 44-02-89
	e-mail: <u>mediateur@aca.lu</u>
In addition, any references to His	L cox Underwriting Ltd in your policy are removed.





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Introduction

Thank you for choosing **us** to protect **your home** against risks which **you** may be exposed to during the carrying out of the **building works** at **your home**. We hope that the language and layout of this addition of cover are clear because **we** want **you** to understand the insurance **we** provide as well as the responsibilities **we** have with each other.

Please note that the terms and conditions of **your** Hiscox 606 Home Insurance policy apply to this addition of cover.

Extra definitions

	The following extra definitions apply to the whole of this addition of cover and are in addition to any other definitions shown in your Hiscox 606 Home insurance policy .
Building works	The permanent works shown in your schedule taking place within or adjacent to the grounds of your home , including:
	—— materials to be incorporated into the permanent works which have been supplied by you ;
	 be removed from your home on or before the date the renovation or extension work is completed;
	2. not be used again in connection with any other building project;
	all at the address shown in the schedule and which belong to you or for which you are legally responsible.
Contract	The contractual agreement declared to us under which the building works are undertaken.
Hired in plant	——Mechanical, electrical or manually powered equipment;
	Containment, preparation and handling equipment;
	—— Scaffolding, staging, ladders and similar equipment;
	—— Site huts or cabins;
	or similar contractors plant and equipment all at the address shown in the schedule which are hired by you and for which you are legally responsible.
	We do not include within hired in plant any contractor's plant or equipment on a hire purchase, lease agreement or which is on free loan to you .
Original estimated contract price	The estimated or quoted value of the building works before the start of such works including any other cost in connection with the contract .
Owned plant	——Mechanical, electrical or manually powered equipment;
	Containment, preparation and handling equipment;
	—— Scaffolding, staging, ladders and similar equipment;
	—— Site huts or cabins;
	all at the address shown in the schedule and which belong to you or for which you are legally responsible.
Period of insurance	The time for which this addition of cover is in force as shown in your 606 renovation and extension schedule .

Important conditions

The following obligations, which are in addition to the conditions shown in **your** Hiscox 606 Home Insurance **policy**, apply when:

- 1. any of your contractors are named in the schedule (known as a joint insured); or
- 2. you are responsible for managing the building works.

If **you** are responsible for managing the **building works** please ensure that **you** fulfil the obligations below.

If any of **your** contractors are named in the **schedule** please ensure that **you** provide them with a copy of the hand book that **we** sent to **you** when **we** accepted this insurance. The contractor(s) named in **your schedule** must also fulfil the obligations below.

If **we** determine that any claim **you** make under this **policy** has been adversely impacted directly by a failure to fulfil the obligations below, **we** may refuse to pay **your** claim or reduce any payment **we** may make. However, **we** will not take this course of action if the failure to fulfil such obligations is entirely beyond **your** control.

If any of **your** contractors are named in **your schedule** and are responsible for causing an injury or damage to property **we** may start recovery proceedings in **your** name. **We** ask that **you** give **us** all the assistance **we** need to do this. **You** must not enter into any agreement with any of **your** contractors waiving **our** right to start proceedings in **your** name.

Fire precautions The following obligations apply when carrying out any work involving the application of heat or the use of angle grinders or disc cutters.

You or any of your contractors must ensure that:

- 1. a thorough examination of the immediate vicinity of the work, including the area on the other side of any wall or partition, is made to see whether any combustible material is in danger of ignition either directly or by conducted heat. **You** must retain a written record that such inspection has been undertaken.
- all moveable and combustible materials are removed from the immediate vicinity of the work to a distance of not less than 15 metres from the point of application of heat. Combustible materials which cannot be moved must be covered and fully protected by screens of noncombustible material.
- 3. there shall be available for immediate use at the site of the work either:
 - a. two portable multi-purpose dry powder fire extinguishers to European standard BS EN 3 or British Standard BS5423 with a minimum capacity of 4.0 kilograms each and serviced in accordance with BS5306-3; or
 - b. a hydraulic hose reel provided the situation is one where water would not aggravate a fire or explosion.
- 4. the lighting of all blow lamps, blow torches, welding and cutting equipment is carried out strictly in accordance with the manufacturer's instructions and no piece of lighted equipment is left unattended.
- 5. any gas cylinders not required for immediate use are kept outside the building in which work is taking place and in any event at least 15 metres from the point of application of heat or use of angle grinders or disc cutters.
- 6. any tar bitumen or asphalt boiler is not left unattended and shall be located at ground level on a non-combustible surface and in the open air whilst lighted.
- 7. for at least one hour after the completion of each period of work or stage of work involving the application of heat or use of angle grinders or disc cutters, the area in which the heat was used or the cutting was carried out is thoroughly inspected and continuously attended to ensure that any outbreak of fire or signs of all possible outbreak of fire will be noticed.

Important conditions

Underground services	The following obligations apply whenever carrying out any excavation or earth moving operations involving digging, drilling or boring.
	You or any of your contractors must ensure that:
	1. prior to the commencement of any excavation or earth moving work that:
	 all enquiries, including those with the relevant authority responsible, as to the location of existing pipes, cables, mains or other underground services have been made and confirmed in writing;
	 remote electrical devices are used, where practicable, to locate existing pipes, cables, mains or other underground services;
	c. all persons carrying out excavation or earth moving work are made aware of the location of pipes, cables, mains or other underground services.
	2. a method of work is adopted which minimises the risk of physical loss or physical damage to pipes, cables, mains or other underground services.
	3. a full written record of the enquiries and measures taken to locate and minimise the risk of physical loss or physical damage to pipes, cables, mains and other underground services are kept.
Changes to building plans	You or any of your contractors must obtain agreement from the structural or consulting engineer, if there are any significant changes or variations to the building plans before such work commences. You must also tell us, as soon as possible, of such change in plans. When we are notified of a change we will tell you if this affects your policy. For example we may amend the terms of your policy or require you to pay more for your insurance.
Lifting operations	You or any of your contractors must ensure that any operation in which a load is shared between any items of lifting plant or lifting equipment is conducted in accordance with the British standard for the Safe Use of Cranes – BS7121 or as amended from time to time.
Plumbing checking	You or any of your contractors must ensure that all plumbing and connected pipework is pressure tested at the moment of first introduction of water and checked for two consecutive hours after the first introduction of water to ensure that there are no leaks.
Unattended premises	When your home is unoccupied during the building works and left unattended overnight you or any of your contractors must:
	 turn off at the mains the gas, water and electricity supply unless such services are required to prevent frost damage or to power security systems or fire protection systems.
	 ensure that all doors, windows and other access points are secured and any alarm protection available is activated.
	3. ensure that the site of the building works is thoroughly inspected by you or your representative at least once per week. Any work that is necessary to maintain the security arrangements or to rectify defects must be carried out as soon as possible without unreasonable delay.

General conditions

The following conditions apply to the whole of this addition of cover and are in addition to the conditions shown in **your** Hiscox 606 Home Insurance **policy**.

We reserve the right, during the **period of insurance**, to have access to and survey the works at the site where the building works are taking place. If we wish to survey the site of the building works we will contact **you** to arrange a mutually convenient date and time with **you**.

If **you** do not allow **us** access to undertake a survey or the results of a survey reveal the risk is detrimentally or materially different from the risk **you** told us about when we agreed **your** insurance, **we** may:

- 1. require **you** to carry out specified risk improvements detailed in the survey report within specific time frames;
- 2. amend the terms of your insurance;
- 3. charge you more for your insurance; or
- 4. cancel **your policy** in accordance with the cancellation condition.

We or your insurance agent will write to you if we need to amend the terms of your policy, require you to pay more for your insurance or cancel your policy.

Premium adjustment The premium shown in **your schedule** is a provisional premium which has been calculated on the estimates **you** have given **us**.

You must ensure that you maintain records of all the relevant particulars of the building works and make them available to us at any reasonable time.

We will ultimately adjust your premium on the final contract value which must include:

- 1. the value of all materials and equipment used in the contract including materials and equipment supplied by **you**.
- 2. professional fees incurred in the design and construction of the **contract**.
- 3. Irrecoverable value added tax.

If any of the insured values increase beyond those stated in **your schedule** then **you** must advise **us** as soon as reasonably possible so that an appropriate additional premium due can be calculated.

Pre-existing defects We may ask you to provide us with a home survey report to establish the condition of the buildings at your home. If such a report is not available or provided to us within the time frames we have agreed upon then the onus will be upon you to prove that any physical loss or physical damage to your home was not caused by or did not result from any pre-existing defect.

What is not covered

The following exclusion applies to the whole of this addition of cover and is in addition to exclusions shown in the sections below and elsewhere in your Hiscox 606 Home Insurance **policy**.

We do not cover loss, damage, cost, expense or any liability where **building works** at **your home** ceases for a continuous period of 60 days in a row unless agreed by us in writing.

Survey

Building works, owned or hired in plant

	This additional cover applies to Section 1: Buildings and tenant's improvements of your Hiscox 606 Home Insurance policy . Please read your schedule to see if the building works , owned plant or hired in plant are covered.
	The general terms and conditions of your Hiscox 606 Home Insurance policy and the terms and conditions of Section 1: Buildings and tenant's improvements together with the extra exclusions and conditions below, all apply to this section.
	If you need to make a claim please refer to 'what to do when a loss occurs' within general terms of your Hiscox 606 Home Insurance policy.
What is covered	
Building works	We will insure the building works against physical loss or physical damage which happens during the period of insurance .
Owned plant	We will insure your owned plant used in the building works against physical loss or physical damage which happens during the period of insurance .
Hired in plant	We will cover you against any claim for damages which you are legally liable to pay, under the terms and conditions of a hiring agreement, for physical loss or physical damage to hired in plant which happens anywhere in the United Kingdom during the period of insurance while such equipment is used in the building works and in your care.
	We will also cover:
	 any continuing hire charges you are legally liable to pay for hired in plant because of physical loss or physical damage we have agreed to pay under this section;
	2. the cost and expenses that we agree to in advance to defend a claim.
	We do not cover hired in plant which you have hired to your contractor(s) or any other third party.
How we settle your claim	We will pay up to the amount insured unless limited below or in your 606 renovation and extension schedule or your Hiscox 606 Home Insurance schedule .
	The amount insured applies to each incident of loss and will be automatically restored to the full amount after we pay a loss provided you carry out our recommendations to prevent further loss or damage.
	The amount insured for building works will automatically reduce as each phase of the building works is completed and handed over to you . We will also increase the amount insured for the buildings section of your Hiscox 606 Home Insurance policy by the amount of the building works completed under this section.
Building works	At our option we will pay you :
-	1. the value of the building works at the time of physical damage, or
	2. the cost of repairing or reinstating the damaged building works provided you carry out the repairs or reinstatement and do so without unreasonable delay.
	The most we will pay for each incident of loss is the lesser of:
	 the original estimated contract price, plus the cost of any additions or amendments or variations, including the value of all materials supplied by you for incorporation into the building works, or
	 the amount insured. This amount may be increased by up to 25% should the original estimated contract price plus the cost of any additions or amendments or variations, including the price of all materials supplied by you which are to be incorporated into the building works, exceed the amount insured.

8	Hiscox Renovation and Extension Insurance Policy wording
	Building works, owned or hired in plant
Owned plant	We will decide whether to repair or replace the lost or damaged item or to make a cash settlement based on the market value of the item if the item is more than one years old on the date of loss.
	You must carry out any repair or replacement without unreasonable delay. If lost or damaged property is not repaired or replaced within a reasonable period of time we will only pay the market value of the item on the date of loss provided such cost does not exceed the cost of repair or replacement.
	If we pay the full amount insured for any item of owned plant, we will then have the right to take possession of it.
Hired in plant	The most we will pay for each incident, including any costs and expenses, is the amount insured for hired in plant .
Fees and extra expenses	We will pay the fees and extra expenses, as covered in your Hiscox 606 Home Insurance policy , which are necessarily incurred in the repair or reinstatement of the damaged building works .

Other cover

The following covers apply automatically.

Plans and documents If the plans, drawings or other contract documents relating to the **building works** are lost or damaged while anywhere within the **United Kingdom** as a result of physical loss or physical damage covered under this section, **we** will pay up to the amount insured for the reasonable and necessary cost of re-writing or reproducing such plans, drawings or documents.

Loss prevention costs We will pay the necessary and reasonable costs that you incur to protect the building works from imminent physical damage which would otherwise be insured by this policy occurring during the period of insurance.

The most we will pay is the amount insured for loss prevention costs.

Transit and off site storage We will insure the materials for incorporation into the **building works** which are supplied by **you** or for which **you** are legally responsible while in transit within the **United Kingdom** or while temporarily stored anywhere within the **United Kingdom**. We will insure such property against physical loss or physical damage which happens **during the period of insurance**.

The most we will pay is the amount insured for property in transit and off-site storage.

Finding a leak We will pay the costs incurred to find and access the point of escape of:

- 1. a domestic heating fuel or water leak from **your** permanent internal plumbing or heating system installed for the purpose of the **building works**, which is likely to cause insured damage to the **buildings**, **contents** or **fine art**.
- 2. a water leak from the underground service pipes installed for the purposes of the **building works** serving **your home** for which **you** are legally responsible outside the **home** but at the address shown in the **schedule**.

The leak must happen during the **period of insurance**. The most **we** will pay is the **amount insured** for finding a leak.

Alternative We will cover your reasonable and necessary costs of alternative accommodation, which we have agreed to in advance, while your home cannot be lived in because of physical loss or physical damage to the building works which we have agreed to pay under this section.

We will not pay for alternative accommodation for more than three years.

Machinery breakdown We will cover your new and unused machinery forming part of the building works against physical loss or physical damage occurring during the period of insurance caused by electrical or mechanical breakdown or explosion.

This cover shall continue for a period of:

- 1. seven days from the commencement of testing an individual item, and
- 2. one calendar month from the commencement date of the insured machinery being put into operation.

What is not covered

The following exclusions are in addition to those shown in Section 1 of **your** Hiscox 606 Home Insurance **policy**.

We do not cover the following:

- 1. Theft of unfixed non-ferrous metal of any description unless contained within:
 - a. a secured and locked purpose built security container; or
 - b. a **building** where all openings have been secured by doors and windows having been fitted and doors and windows have been locked.
- 2. Mechanical or electrical faults or breakdown except as specifically provided under 'machinery breakdown', as described in the 'other cover' section above.
- 3. Computers and peripheral equipment contained within site huts.
- 4. Theft of or malicious damage to machine attachments, power tools, hand tools and manually powered implements from vehicles. However, this exclusion shall not apply if the total amount of all such claims during the **period of insurance** is less than £5,000.
- Tyres, tools cutting edges, moulds, dies, patterns, non-metallic linings, glass, pulverising and crushing surfaces, flexible pipes, cables, drive belts, or parts requiring periodic renewal. This exclusion does not apply to physical loss or physical damage caused by persons acting maliciously.
- 6. Safety or protective devices while in use.
- 7. Owned plant whilst hired out or on loan to any third party.
- 8. Building works which are:
 - a. not constructed of brick, stone or concrete and roofed with slates, tiles, asphalt, metal or concrete;
 - b. roofed in whole or in part with thatch;
 - c. of timber frame construction (other than normal roof trusses, supports and beams) or otherwise constructed or insulated with combustible material.
- Loss or damage resulting from building works being undertaken at an open trench depth of five metres (16 feet 4.85 inches) or more below the normal ground level surrounding the area where the building works are taking place.
- 10. Cost incurred in respect of:
 - a. replacing or rectifying piles or retaining wall elements which:
 - i. have become misplaced, misaligned or jammed during their construction;
 - ii. are lost or abandoned or damaged during driving or extraction, or
 - iii. have become obstructed by jammed or damaged piling equipment or casings.
 - b. rectifying disconnected or declutched sheet piles;
 - c. rectifying any leakage or infiltration of material of any kind;
 - d. filling voids or for replacing lost bentonite;
 - e. any piles or foundation elements having failed to pass a load bearing test or otherwise not having reached their designed load bearing capacity;
 - f. reinstating profiles or dimensions.

This exclusion does not apply to physical loss or physical damage caused by fire, **subsidence**, **landslip**, escape of water or flood.

Your legal liabilities

This additional cover applies to **Your** liability as owner or occupier of the home under Section 3: **Your** liabilities of your Hiscox 606 Home insurance **policy**. Please read **your schedule** to see if **your** legal liabilities are covered.

The general terms and conditions of **your** Hiscox 606 Home Insurance **policy** and the terms and conditions of Section 3: **Your** liabilities together with the extra exclusions and conditions below, all apply to this section.

If **you** need to make a claim please refer to 'what to do when a loss occurs' within general terms of **your** Hiscox 606 Home Insurance **policy**.

What is covered

Property owner	If, as a result of the building works taking place at your home any party brings a claim against you for:
	1. an accident which causes bodily injury or property damage during the period of insurance ;
	 nuisance, trespass or interference with any easement or right of air, light, water or way committed during the period of insurance;
	we will cover you against claims for compensation which you legally have to pay.
	The most we will pay for any one accident or claim is the amount insured . All claims caused by one accident or original cause or single source of nuisance, trespass or interference with any easement or right of air, light, water or way are agreed to be one claim, however many of you may be legally liable for the accident, nuisance, trespass or interference.
	We will also pay any costs and expenses that we agree to in advance to defend the claim.
Court attendance	If you are required to attend court as a witness in connection with a claim against you covered under this section, we will pay you compensation to cover salary or wages and reasonable and necessary travel and accommodation costs, for each day, or part of a day, that your attendance is required by our solicitor, up to a maximum of £500 per day.
What is not covered	The following exclusions are in addition to those shown in 'Your liability to other people' under Section 3 of your Hiscox 606 Home Insurance policy .
	We do not cover the following:
	1. nuisance, trespass or interference with any easement or right of air, light, water or way which is the result of a deliberate act or omission by you or which arise as a natural consequence of the ordinary conduct of the contract and which could reasonably have been expected by you .
	2. Your liability for injury to:
	a. you ;
	 any contractor named in the schedule, or any person hired or employed by them, or otherwise working under their supervision;
	 any other person arising out of or in the course of their employment under a contract of service or apprenticeship with you.
	3. The use, testing, ownership, sale or removal of asbestos, asbestos fibres or materials containing asbestos.
	 The provision of instructions, recommendations, notices, warnings, supervision or advice given, or which should have been given, in connection with asbestos, asbestos fibres or structures or materials containing asbestos.

Your legal liabilities

- 5. Loss or damage to property:
 - a. comprising or to be incorporated in the **building works** in respect of any contract undertaken by **you**;
 - b. against which **you**, or any of **your** contractors if named in the **schedule**, are required to effect insurance under the terms of Clause 6.5.1 of the Joint Contracts Tribunal Conditions of Contract or of any other contract condition requiring insurance of like kind, for example non-negligence liability insurance.

Non negligent liability

Please read your schedule to see if your non negligent liability is covered.

The general terms and conditions of **your** Hiscox 606 Home Insurance **policy** and the terms and conditions of this addition of cover all apply to this section.

If **you** need to make a claim please refer to 'what to do when a loss occurs' within general terms of **your** Hiscox 606 Home Insurance **policy**.

What is coveredWe will cover you against any claim for damages which you may incur or sustain by reason of
bodily injury or physical damage to property during the period of insurance where negligence
by the contractor and any sub-contractor cannot be clearly established. We will provide this
cover where such bodily injury or damage to property is caused by any of the insured perils listed
below arising out of, in the course of or by reason of carrying out the building works.

Insured perils:

Collapse; **subsidence**; **heave**; vibration; weakening or removal of support or lowering of ground water.

The most **we** will pay for any one accident or claim is the **amount insured**. All claims caused by one accident are agreed to be one claim, however many of **you** may be legally liable for the accident.

We will also pay any costs and expenses that we agree to in advance to defend the claim.

What is not covered We do not cover the following:

- 1. Your liability arising out of any contract, unless you would have been liable by law if the contract had not existed.
- Your liability for injury or damage to property caused by the negligence, omission, breach
 of statutory duty or default by you, your contractor(s) or subcontractor(s) or any servant or
 agent of yours or of your contractor(s) or subcontractor(s) involved in the contract.
- 3. Your liability for injury or damage to property attributable to errors or omissions in the design, planning or specification of the **building works**.
- 4. Your liability for injury or damage to property which can reasonably be foreseen to be inevitable, having regard to the nature of the work to be undertaken or the manner of its execution.
- 5. Your liability for fines or penalties, or for damages which are only intended to punish you or to make an example of you.
- 6. Your liability for damage to any work undertaken in connection with the **building works** or to any materials, plant, tools, equipment, temporary works, temporary buildings or any other property brought onto the premises where the **building works** are taking place for the purpose of carrying out such **building works**.

Hiscox 1 Great St Helen's London EC3A 6HX

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