IMPORTANT NOTICE: CHANGES TO YOUR POLICY DUE TO BREXIT

As a result of the likely departure of the United Kingdom from the European Union (Brexit), **we** have had to make some changes to how **our** policies are underwritten from 1st January 2019.

Please note that the changes referred to in this notice do not affect the cover provided under the policy.

Previously **our** policies were underwritten by Hiscox Underwriting Ltd (HUL) as an intermediary on behalf of the insurers shown in the schedule. Most sections of the policies were insured by Hiscox Insurance Company Limited (HIC), although some sections were insured by other insurers, as detailed on the schedule.

As a result of Brexit, sections of **our** policies that were previously insured by HIC are now insured by Hiscox SA (HSA) directly. HUL will no longer act as intermediary. HSA is an insurance company in the Hiscox group, domiciled and regulated in Luxembourg.

As a result of the change of insurer from HIC to HSA, **we** have had to make a number of changes to the way in which **our** policies are administered, including how complaints are dealt with.

In order to reflect these changes, the following amendments are made to your policy, including the schedule:

	Amended to read:
References to Hiscox	Hiscox SA
Insurance Company Limited:	
Address:	Hiscox SA registered head office:
	Avenue John F. Kennedy 35F
	1855 Luxembourg
	LUXEMBOURG
	Local branch office:
	Hiscox SA (Irish branch)
	The Observatory
	7-11 Sir John Rogerson's Quay
	Dublin 2
	D02 VC42
	REPUBLIC OF IRELAND
	Website: https://Hiscox.ie
Company number:	Hiscox SA:
	Registered in Luxembourg with Trade and Company Register
	Luxembourg (RCS Luxembourg): registration number B217018
	Hiscox SA (Irish branch):
	Registered in Republic of Ireland with Companies Registration Office: company number 908764
Regulator:	Hiscox SA is subject to the supervision of the Commissariat aux Assurances
	Local branch regulator: Central Bank of Ireland
	Local branch regulator. Central Bank of freiand
Signatory:	Richard O'Dwyer
	Managing Director, Hiscox SA (Irish branch)
Contact number and email	Customer relations:
address for Customer Relations	customerrelations.ireland@hiscox.com
	+353 1 238 1810
Contact numbers and email	Liability claims:
addresses for Claims	liabilityclaims.ireland@hiscox.com
	+353 1 238 1811
	Commercial property claims:
	commercialpropertyclaims.ireland@hiscox.com
	+353 1 238 1812

Professions and Specialty Commercial – Endorsement

Complaints:	Customer Relations
	Hiscox SA (Irish branch)
	The Observatory 7-11 Sir John Rogerson's Quay
	Dublin 2
	D02 VC42
	REPUBLIC OF IRELAND
	THE OBEIG OF INCEPTION
	or by telephone on +353 1 238 1810 or +353 1800 901 903 (free toll
	number),
	or by email at <u>customerrelations.ireland@hiscox.com</u> .
Complaints (regulator):	If you remain dissatisfied after the internal dispute resolution process, you may have the right to refer your complaint to the Financial Services and Pensions Ombudsman.
	The Financial Services and Pensions Ombudsman (FSPO) is an independent, impartial, fair and free service that helps resolves complaints with pensions providers and regulated financial services providers.
	Contact details: Financial Services and Pensions Ombudsman
	Lincoln House
	Lincoln Place
	Dublin
	DO2 VH29
	Phone: +353 1 567 7000
	Email: info@fspo.ie
	Web: www.fspo.ie
	If you have purchased your policy online you can also make a complaint via the EU's online dispute resolution (ODR) platform. The website for the ODR platform is: http://ec.europa.eu/odr.
	Alternatively, you can also contact:
	Commissariat aux Assurances
	7, boulevard Joseph II
	L-1840 Luxembourg
	LUXEMBOURG
	e-mail: caa@caa.lu
	Insurance Ombudsman ACA,
	12, rue Erasme,
	L - 1468 Luxembourg
	LUXEMBOURG
	Phone: +352 44 21 44 1
	Fax: +352 44-02-89 e-mail: mediateur@aca.lu
	e-mail. <u>mediatedi @ata.iu</u>
In addition, any references to Hiscox Underwriting Ltd in your policy are removed.	



Property - contract works

Policy wording

The General terms and conditions, the Property definitions and the following terms and conditions all apply to this section.

Special definitions for this section

Contract location

Any location within the geographical limits where you have a contract to carry out your activities.

Contract works

The works that **you** are legally responsible for as a direct result of a contract to carry out **your activities**, including:

- 1. work in progress and finished works **you** are still legally responsible for;
- materials required for the works supplied by a third-party which you are legally responsible for;
- 3. materials owned by you required for the works;
- structures and materials that are required to enable you to complete the works, which
 will be removed on or before the completion date of the works and will not normally be
 used again in connection with any other contract.

Other than as listed above, this definition does not include any item not intended to form part of the completed works, including **your** own tools, plant, machinery, **equipment**, hired-in equipment, **computers**, **stock**, **personal effects**, any **prototype** and any cash, bank notes or currency vouchers.

Personal effects

Articles worn, used or carried about the person which belong to **your** partners, directors, trustees, committee members, employees, volunteers or visitors to the **contract location** or for which such persons are legally responsible.

What is covered

We will insure you against damage occurring during the period of insurance to contract works at a contract location until:

- a. a certificate of completion has been issued; or
- b. the completion of the contract works; or
- c. the **contract works** are taken into use by the principal;

whichever is the earliest. **We** will also provide cover for a further 14 days after this date but only if **you** remain contractually responsible for implementing any security measures at the **contract location**:

and any other items as specified in the schedule.

Additional cover

The following are also provided up to the amount stated in the schedule:

Reconstitution of electronic data

 the reasonable cost of reconstitution of data you need to continue or complete the contract works if your electronic data has been lost or distorted as a direct result of damage covered under this section.

Loss prevention costs

2. the reasonable and necessary costs **you** incur to protect the **contract works** from imminent insured **damage** occurring during the **period of insurance**.

Removal of debris

 the reasonable costs and expenses you incur for clearance of the debris of contract works from the contract location or the area immediately adjacent, following damage insured by this section.



Property – contract works

Policy wording

What is not covered

We will not make any payment for:

- 1. damage caused by:
 - wear and tear, inherent defect, rot, fungus, mould, vermin or infestation, or any gradually operating cause;
 - dryness or humidity, being exposed to light or extreme temperatures, unless the damage is caused by storm or fire;
 - c. coastal or river erosion;
 - d. a rise in the water table;
 - theft from an unattended vehicle unless the item is completely hidden within the storage compartment, boot or trailer of the vehicle and all security measures on the vehicle or trailer are fully operational;
 - theft, attempted theft or malicious damage, other than theft from an unattended vehicle, unless the item is stored in a securely locked room or building;
 - g. a virus or hacker.
- 2. damage to any property, other than contract works, at a contract location.
- 3. loss or distortion of information resulting from failure of computers.
- 4. the value to **you** of any lost or distorted information.
- 5. damage to any contract works or any item directly resulting from its own failure.
- 6. a. misuse, inadequate or inappropriate maintenance;
 - b. defective design;
 - c. faulty workmanship or the use of faulty materials. This clause does not apply to damage otherwise covered under this section to any part of the contract works which itself is free of fault or defect, where the damage is caused directly by faulty workmanship or use of faulty materials.
- 7. unexplained loss or disappearance or inventory shortage.
- 8. loss due to clerical or accounting errors.
- 9. loss by fraud or dishonesty other than the direct physical theft of **contract works**.
- consequential, indirect or financial losses of any kind, other than as provided under What is covered, Additional cover.
- 11. a. damage caused solely by pollution or contamination; or
 - b. any costs or expenses relating to the clean up or decontamination of land caused by pollution or contamination.
- a. damage directly or indirectly caused by, resulting from or in connection with terrorism or any action taken to control, prevent or respond to terrorism;
 - b. damage in Northern Ireland directly or indirectly caused by civil commotion.

If there is any dispute between **you** and **us** over the application of this clause, it will be for **you** to show that the clause does not apply.

- 13. war, confiscation and nuclear risks.
- 14. the amount of the excess.



Property - contract works

Policy wording

How much we will pay

We will pay up to the **amount insured** stated in the schedule unless limited below or in the schedule.

Repair and replacement

At our option we will pay for any lost or damaged contract works on the following basis:

- the cost of reinstatement, repair or replacement of the contract works at the cost price to you; or
- 2. the amount of your legal liability to repair, reinstate or replace the contract works.

Professional fees

We will pay the necessary and reasonable architects', surveyors', consulting engineers' and other professional fees **you** incur in reinstating, repairing or replacing the **contract works** following **damage** insured by this section in accordance with the scale of the appropriate professional body.

We will not pay for the cost of preparing a claim.

Pair and sets

If any part of any **contract works** which has an increased value because it forms part of a pair or set is **damaged** any payment **we** make will take account of the increased value.

Other interests

Any payment will take into account the interest of any party having an insurable interest in the **contract works** insured, provided **you** have advised **us** of the nature and extent of the interest together with the name and address of that interested party.

Your obligations

If any damage occurs

We will not make any payment under this section unless you:

- 1. notify **us** promptly of any **damage** which might be covered;
- notify us of any loss arising from theft or attempted theft by any director, partner, trustee, committee member, employee or volunteer of yours within ten working days of its discovery by you;
- 3. report to the police or any relevant local authority, as soon as reasonably possible, any **damage** arising from theft, arson, malicious damage, riot or civil commotion and obtain a crime reference from them; and
- 4. arrange for urgent repairs to be done immediately. Before any other repair work begins **we** have the right to inspect the damaged property. **We** will tell **you** if **we** want to do this.

Backing-up electronic data

You must take all reasonable steps to make back-up copies of data at least once a week and keep the copies away from the **contract location**. If **you** do not, **we** may reduce any payment **we** make under this section by an amount equal to the detriment **we** have suffered as a result.

Unoccupancy

You must tell us immediately if the buildings at the contract location, including any self-contained areas of the buildings, will be left unoccupied or will not be used for more than 30 consecutive days. We may change the terms and conditions of this policy or impose additional requirements that you must carry out. If we impose additional requirements we will tell you the timeframes within which you must carry them out.

If you do not tell us, we will not make any payment under this section for damage occurring while the buildings at the contract location are unoccupied or not being used.